

1. Penn State Health St. Joseph has instituted a No Visitor Policy including the Emergency Department. Please relay this to any family on scene. Exceptions are: One parent/guardian with a minor, End of Life scenarios, Caregiver required to facilitate care, One person present for birth of child, MI or Stroke can have one visitor
2. Penn State Health St. Joseph has consolidated some of our Medical Group Practices and Urgent Cares to better serve our patients. The Blandon Urgent Care has temporarily ceased operation and is diverting patients to our Strausstown or Muhlenberg sites for care. We are screening at the entrance of all PSHSJ locations. 911 is being used to transport the acutely ill patients needing to go to the emergency department. Patients not in need of immediate medical treatment are being directed to treatment at an alternate site. There is no testing being done at Penn State Health Urgent Cares at this time.
3. On the Bern Campus a drive-through clinic is available for patients who have a prescription for COVID-19 testing. This service is available 08-1800 Monday thru Friday, supplies and weather permitting. All patients desiring testing **MUST** have a prescription. EMS will not be asked to take any patients through the drive-through clinic, however, you might encounter slight delays coming into the Hospital. Please use Red Bridge Rd. for access. Patients who call 911 looking for testing but not needing the emergency treatment can be referred to the "Penn State Health On Demand" app for drive thru testing. Utilize Medical Command for this.
4. Any First Responder who has had an exposure and desires testing can use the drive-thru clinic service. A prescription can be obtained by downloading the "Penn State Health On Demand" application available on the App Store or Google Play. From the app, go to the COVID19 option and you will be screened by a provider. If they recommend testing, they will upload or fax a prescription and you may drive through the clinic to be tested. (See attached Job Aide)
5. When the drive-through clinic is not open, an alternate testing tent outside the ED that may be used for an EMS patient that does not desire additional treatment inside the ED. This is for off hours testing in very limited circumstances. You will transfer care outside and will still get a face sheet and all needed supplies.
6. Early notification of a person under investigation being transported to the ED is appreciated. Anyone with new fever, cough, sore throat, or respiratory symptoms should be in a surgical mask coming through the door. See Charge Nurse for 1:1 replacement of surgical mask that is used for patient. While not recommended with possible COVID patients, if the provider chooses to do high flow oxygen or nebulized treatments please stop these prior to bringing the patient inside. We appreciate all the cooperation we have gotten in this fast evolving situation. If anyone has any questions or problems please contact Don Hirsch Dhirsch@pennstatehealth.psu.edu
484.877.0619

Penn State Health COVID Testing

1. Any First Responder who has had an exposure and desires testing can use the drive-through clinic service. Current hours are 0800-1800 Monday – Friday.
2. Go to the App Store or Google Play and download the Penn State Health on Demand application
3. Create a log in for the app
4. From the app, go to the COVID19 option and select a provider. You will be screened by the provider. If they recommend testing, they will upload or fax a prescription to the hospital
5. You may then drive through the clinic
6. Results will be called to you once they are received