


EMS Information Bulletin 2018-04

DATE: January 26, 2018

SUBJECT: Recent changes to the FBI Background Clearances.

TO: Regional EMS Directors, EMS Agencies, EMS Providers

FROM: Paul F. Hoffman, EMS Program Specialist
Bureau of Emergency Medical Services
PA Department of Health
(717) 787-8740 

Effective November 28, 2017, the Pa Department of Human Services (DHS) began using a new vendor to process Federal Bureau of Investigation (FBI) background clearances, as they relate to the Child Protective Services Law (CPSL). The requirements for the clearances have not changed, only the vendor used to process the FBI background has changed.

There has been concern over the need for a "service code" to process a request for the FBI background. These clearance checks are through the CPSL and DHS, not the Department of Health (DOH). Therefore, DOH does not have any assigned service codes. The service codes are provided by the DHS. Please visit the DHS website for information regarding Service Codes, [DHS Clearance Website](#).

If you have additional questions, please contact the Department of Human Services, via email RA-PWCPSLQuestions@pa.gov.